

Privacy Policy

Cabrini MedXpress, LLC Effective Date: July 15, 2026 Last Updated: July 27, 2026

1. Introduction

Cabrini MedXpress, LLC ("Cabrini MedXpress," "we," "us," or "our") respects your privacy and is committed to protecting the personal information of visitors to our website, www.cabrinimedxpress.com (the "Site"), and individuals who contact us through our forms, phone, email, or fax. This Privacy Policy explains what information we collect, how we use it, and the choices you have.

This Privacy Policy applies to information collected through our Site and general business communications. It does **not** apply to Protected Health Information (PHI) handled by Cabrini MedXpress in the course of providing courier services to healthcare clients — that information is governed separately by our HIPAA compliance program and any applicable Business Associate Agreement (BAA), as described in our HIPAA Privacy Notice.

2. Information We Collect

We may collect the following categories of information when you interact with our Site or contact us:

- **Contact Information** — name, company/facility name, email address, phone number, and any message content you submit through our "Request a Quote" form or other contact channels.
- **Automatically Collected Information** — such as IP address, browser type, device type, pages visited, and general usage data, collected through standard web analytics and server logs.
- **Communications** — records of emails, phone calls, or other correspondence you have with us.

We do **not** knowingly collect sensitive personal health information through the website itself. Please do not submit PHI or sensitive medical information through our website contact forms.

3. How We Use Your Information

We use the information we collect to:

- Respond to quote requests and general inquiries
- Communicate with current and prospective clients about our services
- Improve and maintain our website and services
- Comply with legal, regulatory, and contractual obligations
- Protect the security and integrity of our Site and business operations

4. How We Share Your Information

We do not sell, rent, or trade your personal information to third parties. We may share information only in the following limited circumstances:

- **Service Providers** — with vendors who help us operate our business (e.g., website hosting, email services), who are contractually obligated to protect your information and use it only for the purposes we specify.
- **Legal Requirements** — if required by law, subpoena, court order, or governmental request, or to protect the rights, property, or safety of Cabrini MedXpress, our clients, or others.
- **Business Transfers** — in connection with a merger, acquisition, or sale of business assets, subject to standard confidentiality protections.

5. Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect the information we collect from unauthorized access, use, disclosure, or destruction. However, no method of electronic transmission or storage is 100% secure, and we cannot guarantee absolute security.

6. Data Retention

We retain personal information collected through our Site only as long as necessary to fulfill the purposes described in this Privacy Policy, or as required by applicable law, contractual obligations, or legitimate business needs.

7. Your Choices and Rights

Depending on your location, you may have rights regarding your personal information, including the right to request access to, correction of, or deletion of your information. To make such a request, contact us using the information below.

8. Cookies and Tracking Technologies

Our Site may use cookies or similar technologies to support basic functionality and understand general usage patterns. You can control cookie preferences through your browser settings. Disabling cookies may affect certain features of the Site.

9. Third-Party Links

Our Site may contain links to third-party websites (e.g., Google Maps). We are not responsible for the privacy practices or content of those third-party sites and encourage you to review their privacy policies.

10. Children's Privacy

Our Site is intended for business use and is not directed to individuals under the age of 18. We do not knowingly collect personal information from children.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised "Last Updated" date. Continued use of the Site after changes are posted constitutes acceptance of the updated policy.

12. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us:

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Email: info@cabrinimedxpress.com